



Professional Standards & Compliance Statement

Professional • Careful • Reliable

Compliance & Professional Standards

At Van Moves, professionalism is built into every delivery.

We are committed to operating safely, responsibly and in compliance with all applicable Australian and Victorian laws and industry requirements. Our business maintains documented operating procedures, comprehensive insurance, secure record-keeping systems and quality assurance processes to ensure every job is handled with care and accountability.

Our Commitment

- Comprehensive commercial transport insurance including Public Liability, Goods in Care and Commercial Motor Vehicle insurance.
- Compliance with applicable road transport, workplace safety and privacy obligations.
- Responsible Service of Alcohol practices, including age verification where required and adherence to applicable liquor licensing requirements.
- Secure handling of customer information and business records.
- Documented operating procedures covering vehicle safety, freight handling, proof of delivery and incident reporting through the Van Moves Operating System (VMOS).
- A culture of continuous improvement through regular review of our systems, procedures and customer feedback.

Our Standard

Whether we're delivering a single carton of wine, a fragile artwork or supporting a hospitality venue, every delivery is completed with the same commitment to safety, professionalism and reliability.

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